## CUSTOMER INFORMATION FORM

**Deltares Software** 

This form is to ensure we have the correct information about you & your organization. Please complete it as accurately as possible. Thank you!

User/company	
Company name:	
Visiting address:	
Postal address:	
Postal code:	City:
Country:	
Phone no.:	
VAT number¹:	
KvK / Registration no.:	
Website:	
Contact person	
First name:	
Last name:	O Mr. O Mrs
E-mail address:	
Phone no.:	
Invoicing information (if other	er than company address)
Company name	
Attn. of:	○ Mr. ○ Mrs
E-mail address:	
Phone no.:	
and/or	
Postal address:	City:
Postal code:	
Country:	
Your reference (if applicable):	
VAT number¹:	
Website:	



 $<sup>^{1}</sup>$  For EU members without VAT number the local VAT-rate for members no Dutch VAT will be charged by Deltares.

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License Lock (not applicable for Delft3D and the Online Geotechnical Software)			
Type of lock:			
O New USB dongle			
O Existing USB dongle; Please ente	r the dongle number: 9-		
O Mac address			
Type of license			
O Network license			
- installed on a network server			
- server distributes (temporary) usage rights to users on request			
- multiple concurrent users within your organization (limited to license).			
O Chand alone license			
O Stand-alone license			
- license file can be used on 1 pc/laptop at a time within (limited to) your organization			
- there can be more than 1 (different) program or module in 1 license file.			
Payment			
○ By bank transfer	○ By credit card		
•	-	A	
	O MasterCard (Eur	rocard) O VISA	

## Please complete this form and return it to us

By returning the Customer Information Form you agree to the processing of your personal data by Deltares. We solely use this information to draw up the contract/proposal for the delivery of our software and the subsequent performance of the agreement by taking the necessary steps to licenses and support and maintenance as agreed to. The proposal document will be sent to you as soon as possible. The order process will be complete when we have received the signed proposal document from you.

Deltares will process your personal data (referenced above) in accordance with the General Data Protection Regulation. Your personal data will be kept only for as long as necessary for the purpose for which they have been collected. Deltares will not make your personal data available to third parties unless you have provided us with your explicit consent to do so, or if there is a legal obligation to do so.

To protect your personal data, Deltares has a policy for information security and privacy management. We implement effective technical and organizational measures, including a management system for information security that complies with the international standard (ISO 27001: 2013) and relevant legislation and regulations; continuous procedures to increase our ability to cope with cyber threats; measures for data backup, system access, system integrity, virus checking, passwords and encryption, and an effective corporate crisis plan.

If you want to see your personal data we process, you can send us a written request to that effect. If some personal data prove not to be correct, we can correct them for you on your request. You can also ask us to limit the processing of your personal data or to delete your personal data. If you have given your consent, you can withdraw it at any time.

For example, if you have a complaint about the way in which Deltares processes your personal data, or if you object to our processing of your request for access, correction, restriction of processing or the deletion of your personal data, you can contact us using the information below. You can also submit your complaint to the Dutch Data Protection Authority.

If you have any questions about this privacy statement, about the processing of your personal data in general, or if you wish to access, modify or delete your data, please contact us at:

Deltares P.O. Box 177 2600 MH Delft

tel: +31 (0)88 335 8273 (between the hours of 8.00 and 17.30)

email: dataprotection@deltares.nl

Do you wish to receive newsletters regarding the developments and activities of the software:

O Yes O No

You can always unsubscribe via this link.

